

COMMUNITY MEETUP SPOT

130 Pearl Street

If you plan to buy or sell any items in a meeting with a stranger you may have arranged online, you are urged to perform these transactions inside the lobby of the Springfield Police Headquarters building at 130 Pearl Street. Simply come into the lobby and inform the police officer of the reason for your visit.

Avoid becoming a victim. Perform these transactions in a safe location to protect yourself and your property. The lobby also has an ATM. A list of other police departments that host community meetup locations is available at SafeTradeSpots.com.

COMMUNITY INVOLVEMENT

There are many ways to be involved in your community as it relates to the Springfield Police Department. There are Community Beat Management Teams that meet in the three districts/nine sectors around the City and the Citizen's Police Academy.

The City also has a calendar of events to keep citizens informed. The Police Department's Community calendar is available at springfield-ma.gov/police/ Good Neighbor Handbook

An abbreviated guide to quality of life regulations in Springfield. The Good Neighbor Handbook outlines ordinances and other laws dealing with quality of life issues in the City of Springfield. It should be an invaluable tool to police, neighborhood groups, business associations and concerned citizens.
springfield-ma.gov/police/

CRIME REPORTS, MAPS & ALERTS

Cityprotect.com provides up-to-date Springfield crime information on an easy to use map. Residents can also subscribe to receive alerts from SPD about important information about neighborhood meeting and event at:

<https://member.everbridge.net/892807736725465/login>

HOW TO REPORT A CRIME

As soon as you see something say something. Don't think someone else will call. They may not. *Multiple calls show the severity of the issue.*

- ⇒ Speak clearly and calmly, Be prepared to answer a few questions.
- ⇒ Be honest and give as much information as possible.
- ⇒ If possible and safe to do so, leave your information with the call taker in case the police has further questions upon arrival.

TEXT-A-TIP

The SPD looks to residents to help support them in solving and resolving crime issues. Local police departments need your help solving crimes. Now you can help them by doing something many people do anyway: texting. Here's how it works. If you have information police should know report a crime anonymously.

Text SOLVE plus message (include city) to CRIMES (274637) Press SEND
You may also send a tip via the Internet, to TipSoft.com.

Any person sending a tip will remain anonymous.

MISSION STATEMENT

To provide public safety and to contribute to the quality of life of the citizens of the city of Springfield by protecting, serving, and working with the community to develop philosophies which promote, equity and establish partnerships between citizens and police to enhance law enforcement, aid in the prevention of crime, and preserve the public peace.

Safety Tips: Things to Keep in Mind.



Springfield Police Department

130 Pearl St. Springfield, MA

Police Commissioner
Cheryl Clapprod

Emergency: 911
Non-Emergency: 413-787-6302

Report Line: 413-750-2525
Community Police Liaison:
413-787-6359

311 Call Center: 311 or 413-736-3111

If You See Something, Say Something

The most important step you can take to ensure your personal safety is making the decision to refuse to be a victim. Always aware of your surroundings and the people around you, your chances of successfully avoiding a bad situation are vastly improved. Walk purposefully, stand tall, and make eye contact with people around you.

TRUST YOUR INSTINCTS.

If you feel uncomfortable in a situation, leave if its safe to do so.

SUSPICIOUS ACTIVITIES THAT SHOULD ALERT YOU TO CALL THE POLICE.

- ⇒ Person loitering around cars, if they are looking inside, trying the door handles
- ⇒ Forcing entry in a house, or person climbing out a window.
- ⇒ Walking or driving through an area, making several or slow passes by an area.
- ⇒ Loitering around schools, bus stops, parks or secluded areas

PHYSICAL SECURITY

- Awareness is the key to physical security. Observe your surroundings and people in your immediate vicinity.
- Look around before leaving and entering any space.
- Maintain your personal space. If someone moves inside your comfort zone, simply move away.
- Do not use outside ATMs at night.
- When walking, walk facing oncoming traffic.
- Always lock your car.
- Park in a well-lit area.
- Don't leave keys in your car

HOME SECURITY

- Criminals look for easy targets and easily accessible homes.
- The average burglar can be discouraged by the presence of a variety of home security devices installed to slow his entry into your home.

Visibility at Home

- Shrubbery should never block the view of doors or windows. Intruders may hide behind.
- A wide-angle viewer in the door lets you see your visitor before opening the door.
- Normally a burglary takes place in a matter of minutes; the burglar's objective is to enter quickly and quietly, find valuable items easy to sell and exit quickly.
- Keep windows covered both day and night to keep casual observers from looking directly into your home and surveying your belongings.

Camera Registration

Be a Community Safety Partner
By registering home and business security cameras, you are notifying law enforcement that you are willing to assist in an investigation if something happens within view of your cameras.

****Important information****

No one can access video without your permission. Camera information and contact details are only available to law enforcement. If a member of law enforcement believes video from your camera can assist in an investigation, they will contact you directly.

Report Street Lights Not Working:

Call 1-800-286-2000

Email www.eversource.com

Be very specific with location

AUTOMOBILE SECURITY

- Always have your keys out and ready when leaving a building to go to your car.
- Be aware of your surroundings and look in and around your car before entering. If you are concerned for any reason walk away from the car.
- Park in well-lighted, accessible spaces as close to the entrance as possible.
- Always lock your door even when you are in the car.
- Keep your gas tank reasonably full and in good repair at all times.
- Protect Your Automobile, Bicycle or Moped with additional security measures/devices
- **Don't leave keys in your car**
- **Do not leave bags/ purses or any valuables in view**

Car Alarms and Car horns draw attention and if you are in danger someone may be able to help you.

PROTECT YOUR IDENTITY AND PERSONAL INFORMATION

- Shred all documents that may contain any personal information. This would include receipts, bank statements, returned checks, and all other documents that may contain your name, address, email, etc.
- Be very careful when distributing personal information over email, the internet, or the telephone.
- Stay on top of your credit. Monitor bank statements and credit reports on a monthly basis to ensure that no unauthorized purchases are being made.
- Install Anti-Virus software on your computer to minimize the risk of becoming a victim to identity theft.

MOST IMPORTANTLY: Use extreme caution and judgment when deciding who and what to release any of your personal information to. If you follow these steps you will minimize the chance of having your identity stolen.